

Access Statement for East Horndon

Introduction

East Horndon was built as a grand family home in 1897. It has been used as a Hotel since the early 1930's. The building is on three floors. Dining room and lounge are on the ground floor. Guest bedrooms rooms are on the first and second floors. We have no ground floor bedrooms. The building does not have a passenger lift and would not be suitable for people who are wheel chair dependant or have extreme difficulty with stairs. The entire building, including stairways, is close cover carpeted.

Our web site is www.easthorndonhotel.com and contains general information as well as location and directional information. The web pages are available as a printed brochure which can be produced in large format.

Email : easthorndon@hotmail.com Telephone: 01843 868306

Pre-Arrival

- Broadstairs Railway Station is 3/4 of a mile distant. The National Express coach stop is 1/2 mile.
- Local Cab companies are Central Cars (01843 601601) and Chauffeur Hire cars (01843 868686). We are pleased to collect guests where possible - arranged at time of booking.
- Further information, including directions by car, are published on our web site (see Introduction) or can be sent by post. Large print formats are available on request.

Arrival & Car Parking Facilities

- We ask guests to arrive before 2 pm or from 5 pm onwards. Please tell us if this is not convenient.
- Parking is free and unrestricted on the Esplanade (the roadway) and we have limited off road parking by arrangement on the front drive.
- From the footpath there is 15cm (6 inch) step between brick gate posts to a concrete pathway leading to the front entrance. The path is 122cm (48 inches) wide and bordered by lawns.
- A concrete and tarmac driveway on the right of the property has a slight ramp from the footpath and connects to a tarmac pathway leading to the front entrance.
- We are pleased to assist with luggage.
- We have secure undercover parking for mobility scooters including access to mains power.

Main Entrance & Reception Area

- There is one 20cm (8 inch) step from the front path with a 76cm (30 inch) door into the reception foyer.
- There is one 7.5 cm (3 inch) step from the foyer into the hall way.
- The foyer is secure and provides safe storage for wheel chairs.

Hall, Stairs, Landing, Corridors

- Stairs and hallways to and on the upper floors are 91cm (36 inches) wide.
- The main staircase has 16 steps, each 25cm (10 inches) high. There are a further 4 steps mid way through the corridor.
- The second staircase has 13 steps, 25cm (10 inches) high to a half landing, with a further 4 steps to the second floor corridor.
- Lighting is bright and remains on at night. There is good colour contrast throughout.
- There are handrails on all stairs.

Lounge

- Our private Lounge is made available during the day as a reading room. Conventional furnishings. High armchairs are available.

Public WCs

- There are no ground floor toilets.

Dining Room

- Breakfast is waitress attended and we provide assistance with breakfast selections.
- Specific dietary needs should be advised at time of booking. Vegetarian and Vegan options are always available.

Bedrooms

- All have controllable (variable level) lighting, main lights and bedside.
- All bedroom doorways are 76cm (30 inches) wide.
- All rooms are conventionally furnished. Double rooms have King-size beds.
- Pillows and duvets are all filled with non-allergenic polyfibres. All linen is washed using non-bio detergents.
- There are good colour contrasts in the rooms.
- All bedrooms have television with on-screen text, teletext and freeview.
- Kettles are cordless.
- All rooms have luggage racks.

Bathrooms & WC [Ensuite]

- Ensuite bathrooms have overhead and mirror lights and vinyl flooring.
- Ensuite doorways are 68cm (27 inches) wide.
- Ensuites have fully enclosed showers or baths and conventional fittings but would not be ideal for people with very limited mobility.
- Showers are high quality thermostatically controlled - not electric.

Additional Information

- We will take your luggage to and from your room.
- Guests with impaired sight or hearing should notify us at time of booking and on arrival when registering so we can provide appropriate support and attention.
- Guests with mobility restrictions should advise us at time of booking so we can discuss and ascertain the suitability of our building and facilities for their particular needs.
- WiFi wireless internet connection is available in all rooms.
- Mobile phone reception is available on most services. There is a public phone in the front hallway.
- There are no auto-dispensing air fresheners in the building.
- There is a strict no smoking policy throughout the building.
-
- Thanet Tourist Information ; Tel. 0870 264 6111 www.visitthanet.co.uk email: visitorinformation@thanet.gov.uk
- Viking Bay beach wheelchair service Tel. 01843 296111

Address: East Horndon
4 Eastern Esplanade
Broadstairs
Kent
CT10 1DP

Telephone: 01843 868306

Email: easthorndon@hotmail.com

Website: www.easthorndonhotel.com

Grid reference: TR 399681

Local equipment hire companies: UK Mobility, Westwood Cross Shopping Centre. Tel; 01843 871444

Local accessible taxi numbers: 01843 601601

Future Plans

- We continually maintain, improve and update the fabric, fittings and facilities of East Horndon for the benefit and enjoyment of all guests.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01843 868306 or email easthorndon@hotmail.com